

BEVAN DENTAL COVID-19 UPDATE
UPDATED October 2021

“KEEPING OUR PATIENTS AND STAFF SAFE”

Here at Bevan Dental, we look forward to welcoming you our patients back to the office. Although our office has always utilized personal protective equipment, we have been working hard to emerge from this crisis even more confident in our ability to provide safe, compassionate care. We are monitoring the directives provided to us by the Provincial Health Officer, the BCDA , the BCDHA and the CDABC.

We have new ways of scheduling your appointments and managing your insurance and financial transactions. You will be contacted 24-72 hours prior to your appointment by phone and asked a set of health-related questions. We understand change is challenging; especially given that we are experiencing these changes throughout all aspects of our lives. With this in mind, please see below for a list of enhanced precautions and protocols we have taken to protect you.

- Please arrive alone when possible and at your scheduled appointment time to decrease the number of people in the reception area.
- We have decreased the number of chairs in the reception area and we ask that if the reception is full, please wait outside the practice. The chairs are disinfected on a regular basis.
- We have removed magazines from the reception area, hand sanitizers are available throughout the office.
- Plexiglass barriers have been installed at the reception desk.
- Hand washing or hand sanitizing is required before all appointments by our team and by our patients.
- Payments will ideally be done in a contact-less manner using the tap method.
- Staff follow enhanced operatory disinfection procedures after all appointments.
- Staff follow nightly disinfection procedures of equipment and office fixtures.
- Appointment times have been modified to allow the team to prepare for and complete all the tasks and duties in the safest and most comprehensive manner.

THANK YOU FOR YOUR PATIENCE AND UNDERSTANDING

We look forward to seeing you